U.S. Army Financial Management Command (USAFMCOM)

International Treasury Services (ITS.gov)

August 2015

UNCLASSIFIED

Agenda

▸ ITS.gov Overview

▸ E-Commerce Impact

▸ Current Metrics

▸ Technical Support

▸ Program Stakeholders

ITS.gov Overview

▶ U.S. Treasury System:

✓ Web based application with no special hardware or software requirements
  o Access via Treasury's Single Sign On Identification (SSO ID)

✓ Comprehensive global payment and collection system for processing international electronic payments in U.S. dollars or foreign currency
  o Mainly used for CVS and LDA payments in theater

✓ Used for issuing international payment in foreign currency or U.S. dollars

✓ Interfaces with Deployable Disbursing System (DDS)

ITS.gov Overview

- Used by all U.S. Army Non-Integrated DSSNs
  - ✓ Kuwait
    - o DSSN 8748 and TFMSC Central Funding
  - ✓ Europe (266th FMSC)
  - ✓ Pacific (175th FMSC and 176th FMSU)
  - ✓ Saudi Arabia (USMTM)
- Used by other federal agencies
  - ✓ Social Security, VA, FEMA, others

ITS.gov Overview

▶ **Payment Services**

✓ Local Depository Account (LDA) funding
   - o Utilizes the best/currency foreign currency exchange rate
   - o LDAs are funded by an ITS.gov pseudo DSSN

✓ Commercial Vendor Services (CVS) International Payments
   - o Paid via foreign currency – using guaranteed day exchange rate
   - o Payments made in OEF utilizes 5 day exchange rate
   - o FRB-NY monitors all international payments for processing completion and errors

✓ CVS domestic payments
   - o U.S. vendor payments to U.S. banks
   - o Utilizes "FedACH" support through ITS.gov

✓ Additional Services
   - o Trace items vendors claim they have not received
   - o Recall items paid to vendors in error
   - o Collections

E-Commerce Impact

Central Funding: **$ 8.8B**
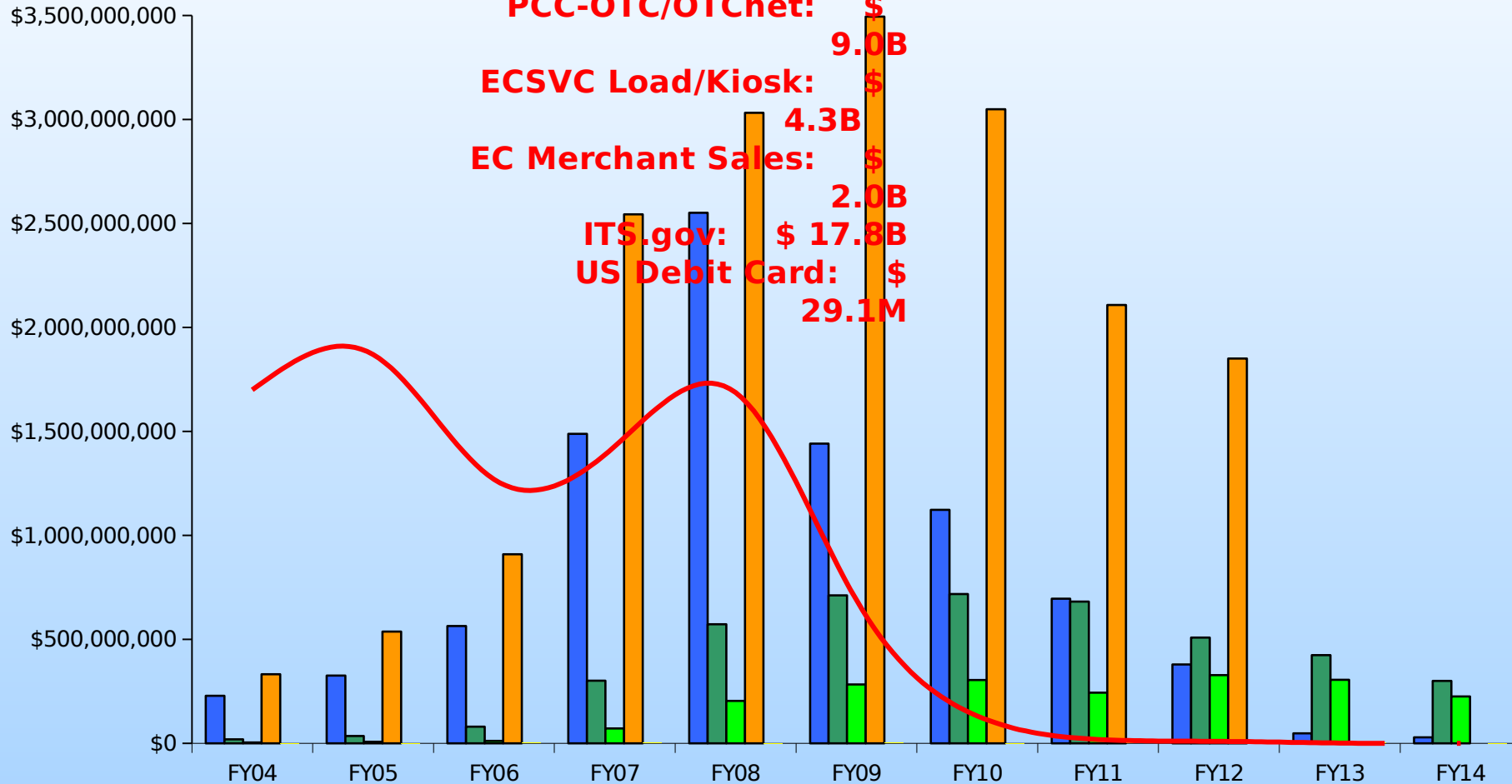
PCC-OTC/OTCnet: **$ 9.0B**

ECSVC Load/Kiosk: **$ 4.3B**

EC Merchant Sales: **$ 2.0B**

ITS.gov: **$ 17.8B**

US Debit Card: **$ 29.1M**

Only past 11 years depicted.

Current Metrics

▶ FY14 highlights:

- ✓ 99% of payments were successful during initial transaction
- ✓ 96% of payments to Afghanistan were made in local currency

▶ ITS.gov Metrics (inception through 31 December 2014):

- ✓ Delivered payments to 116 countries (41 different currencies)
- ✓ Total $: 18B
- ✓ Payments: 210K

Technical Support

▶ ITS.gov Helpdesk

✓ ITS.gov customer service is available from 2300 to1800 EST, Sunday through Friday

- Closed 1800 Friday until 2300 Sunday EST

✓ (201) 531-3777

✓ ny.itsstaff@ny.frb.org

- Helpdesk can dial out via DSN, but cannot receive incoming DSN calls; DSN coordination done via email

Program Stakeholders

▶ Federal Partners

  ✓ United States Treasury Fiscal Service (FS): Payment Management Division, International Treasury Services

  ✓ Federal Reserve Bank of New York (FRB-NY) International Treasury Services Division

▶ Service Providers

  ✓ Citi Bank: International Funds Services, Customer Service

▶ Associates in Finance

  ✓ Defense Finance and Accounting Service (DFAS)

  ✓ Disbursing Policy and Deployable Disbursing System